



REPUBLIC OF THE PHILIPPINES  
**COMMISSION ON ELECTIONS**  
Intramuros, Manila

**MEMORANDUM**

**FOR** : ALL REGIONAL ELECTION DIRECTORS  
ALL PROVINCIAL ELECTION SUPERVISORS  
ALL ELECTION OFFICERS

**SUBJECT** : Reporting to the NTSC for GIDA

**DATE** : 30 April 2025

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To ensure access to the National Technical Support Center (NTSC) by DESO-TSS in Geographically Isolated and Disadvantaged Areas (GIDA), the following guidelines shall be observed:

1. **Incoming Calls** – all identified GIDA sites (per list from ODED0 dated 29 April 2025) may use the QR Code below to contact the NTSC. Note that only the clustered precincts listed as GIDA shall be entertained to ensure that the lines are available to answer their calls. The clustered precinct is required as username to access the link.



To access the link, the DESO TSS shall use the 8-digit clustered precinct ID where they are assigned. In case they are assigned to more than 1 CP, any of the CPIDs of the precincts where they are assigned may be used to access the link. The password shall be 1234.

2. **Outgoing Calls** – all DESO TSS assigned at the identified GIDA sites are instructed to download and register to Viber. All outgoing calls to contact the DESO TSS in GIDA sites shall be made via Viber.

3. **Reporting of Activities** – as required, activities should be reported to the NTSC. For GIDA sites, reporting shall be made via calls using the same QR code above provided.

Please note that the NTSC agents allocated to answer calls of the DESO TSS in GIDA sites are limited. Hence, we request your assistance in ensuring that only those DESO TSS assigned in GIDA sites will have access to the provided link to ensure that their concerns are immediately addressed. All DESO TSS in non-GIDA sites should be directed to the published NTSC hotlines.

Anticipating everyone's cooperation as we successfully hurdle the 2025 National and Local Elections.

**MARGARET C. CHING**  
*Director IV*